

This tutorial is for the Registered Vehicle Owner who has already signed up for an HKeToll account

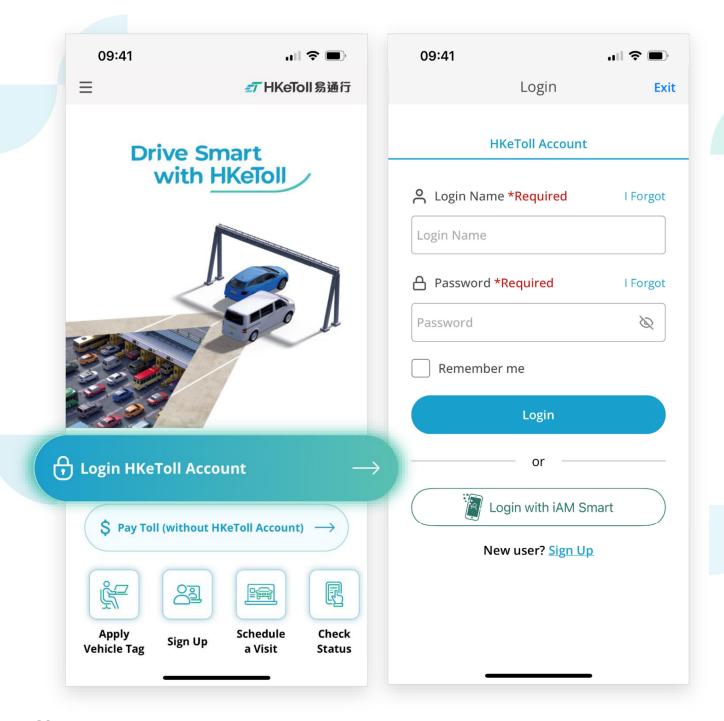




(Already signed up for an HKeToll account)

#### Step 1:

■ Log in to your HKeToll account.



#### Note:

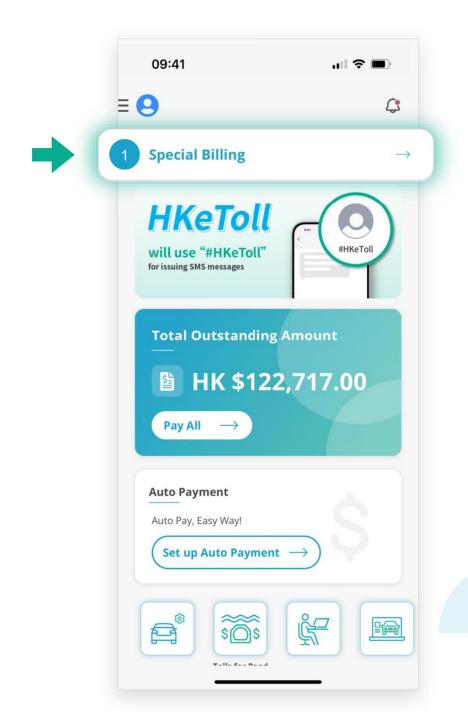
☐ The steps for the website version are similar to those for the mobile app.



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#### Step 2:

☐ Click on "Special Billing" at the top of the account home page.

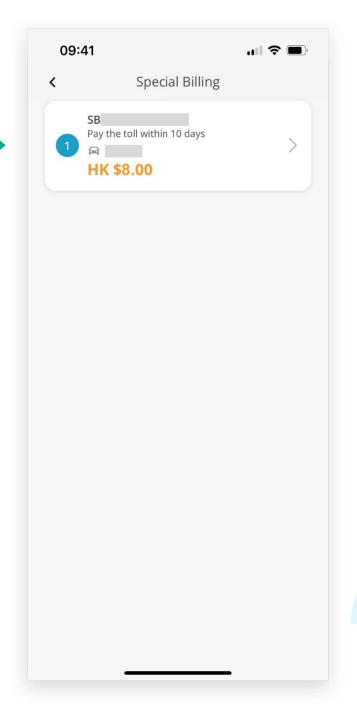




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#### Step 3:

☐ Select the outstanding toll amount.

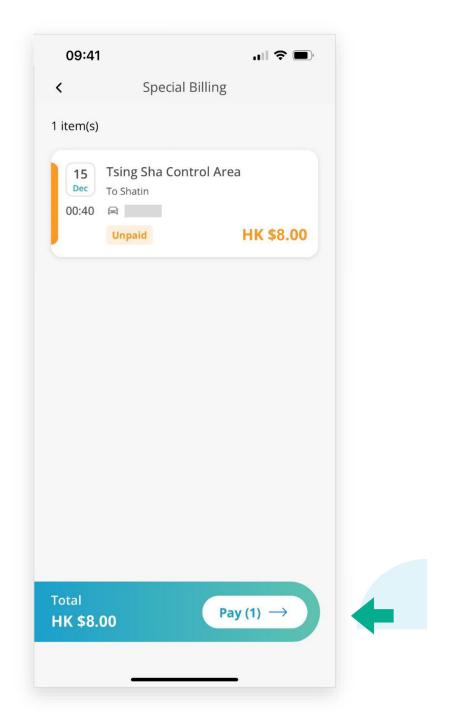




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#### Step 4:

□ Confirm the outstanding toll details of special billing, then click on "Pay".

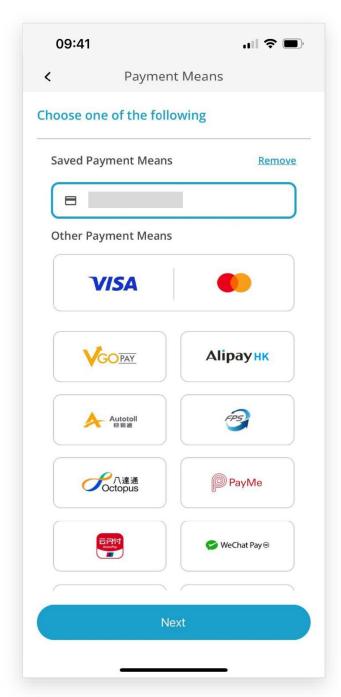




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#### Step 5:

- □ Select a payment means, then click on "Next"
- You will be directed to the payment platform of that payment means to settle the payment.



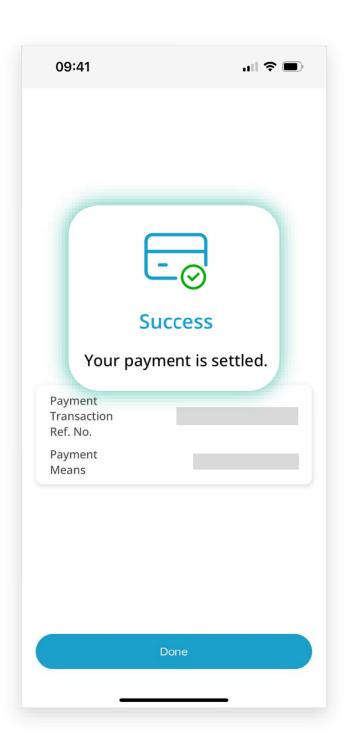




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#### Step 6:

☐ This screen will be shown when the payment is completed successfully.





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## [Terms and Conditions and Personal Information Collection Statement]

Please refer to the Terms and Conditions and Personal Information Collection Statement of the HKeToll service on the HKeToll website.

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HKeToll Website HKeToll Customer Service Hotline : www.hketoll.gov.hk

: (852) 3853 7333











Please refer to HKeToll website for the locations of the HKeToll customer service centers and the service outlets.