HKeToll 易通行

Typical Owner Account

Account Sign Up and Vehicle Association

This type of account is for

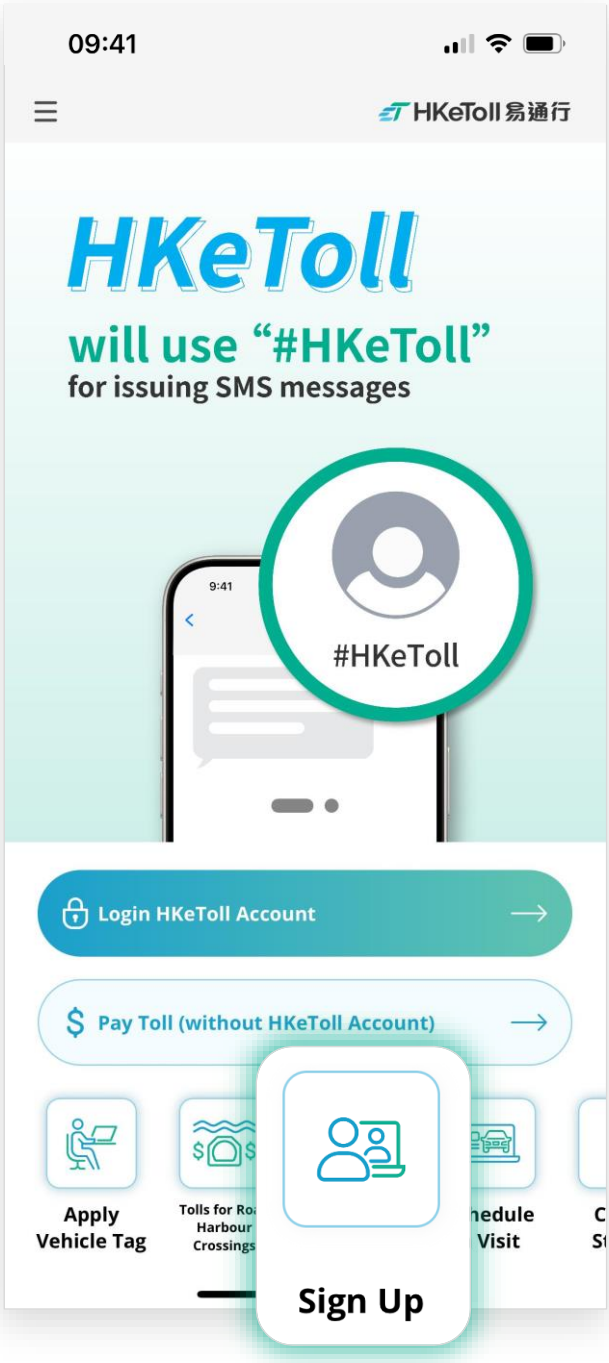
Typical Vehicle

Commercial Vehicle
(Tunnel tolls paid by vehicle owner)

Typical Owner Account • Sign Up

Step 1 :

❑ Select "Sign Up" on the home page of “HKeToll” mobile app

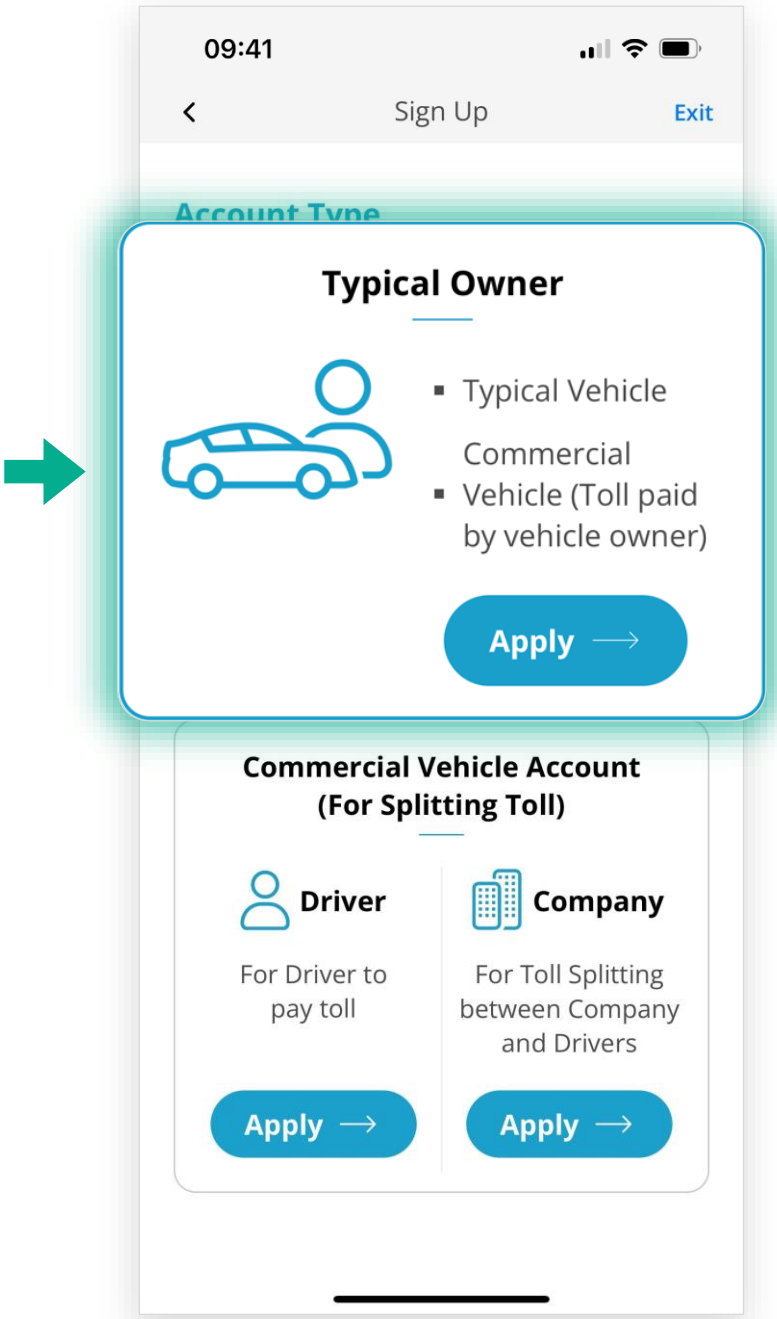


Note:

❑ The registration steps for mobile app and website are similar.

Step 2 :

❑ Select “Typical Owner”

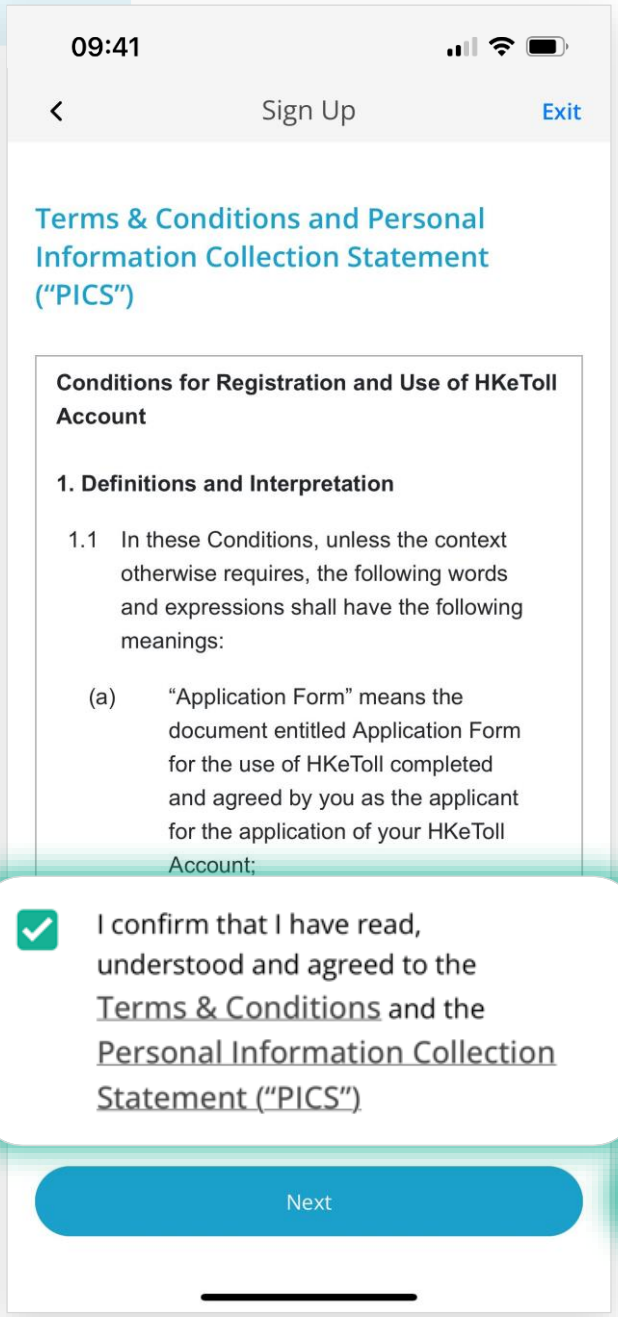


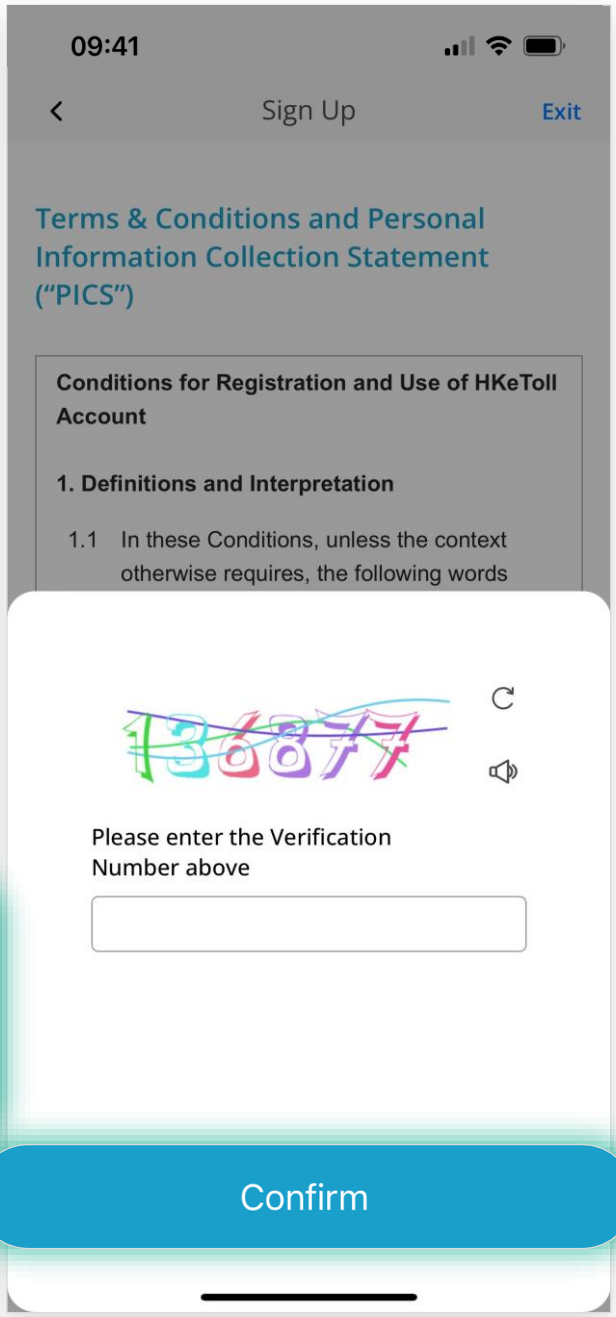
Note:

❑ If tunnel tolls of the commercial vehicle (e.g. taxi, minibus, bus, goods vehicle) will be paid by driver(s), please sign up for a “Commercial Vehicle Company” account

Step 3 :

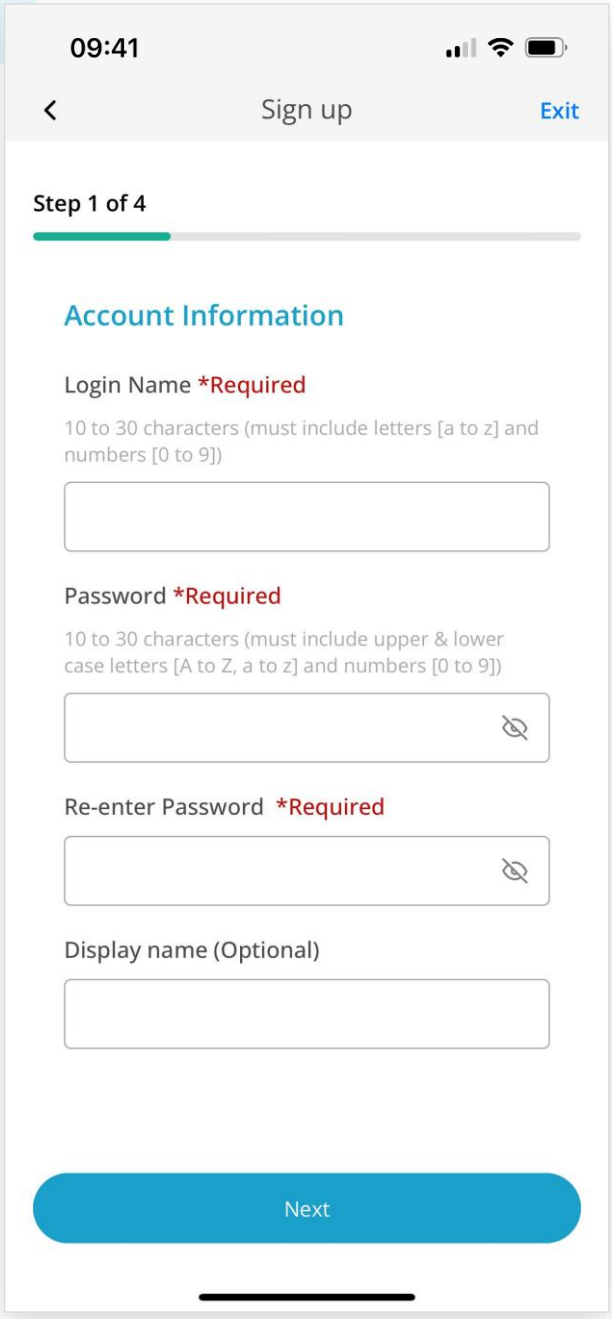
- ❑ Read the Terms and Conditions and the Personal Information Collection Statement. Confirm that you have read all the information, and click on “Next”
- ❑ Enter the Verification Code, then click on “Confirm”





Step 4 :

❑ Enter account information. Then, click on "Next"

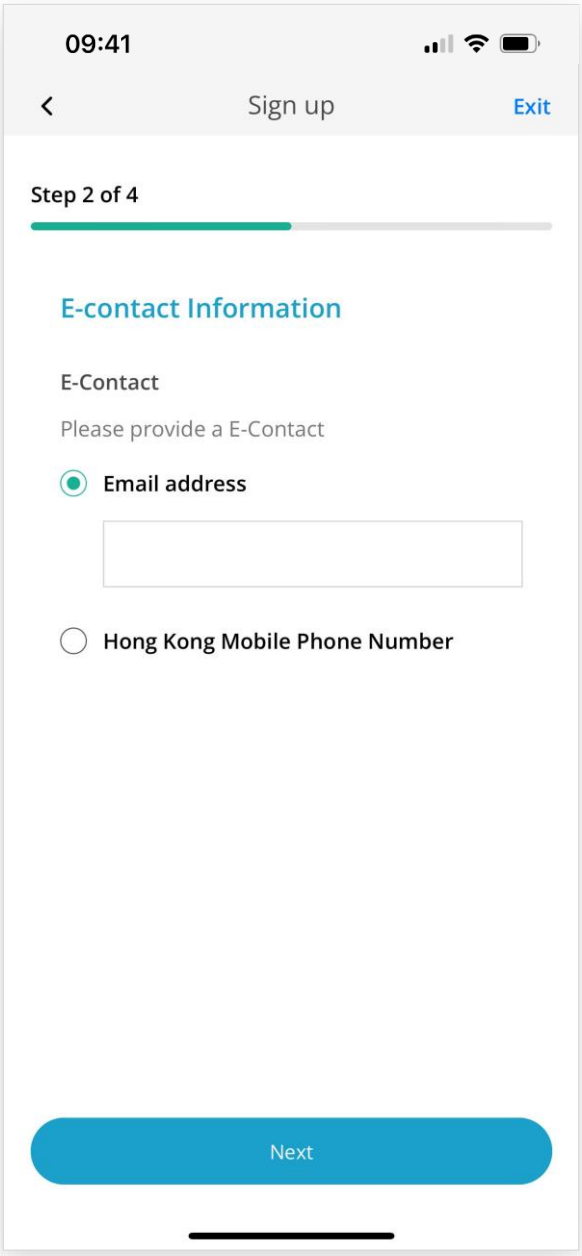


10 to 30 characters
(must include letters and numbers)

10 to 30 characters
(must include upper & lower case letters and number)

Step 5 :

- ❑ Enter one e-Contact (an email address or a Hong Kong mobile phone number) for receiving payment notification and other account information

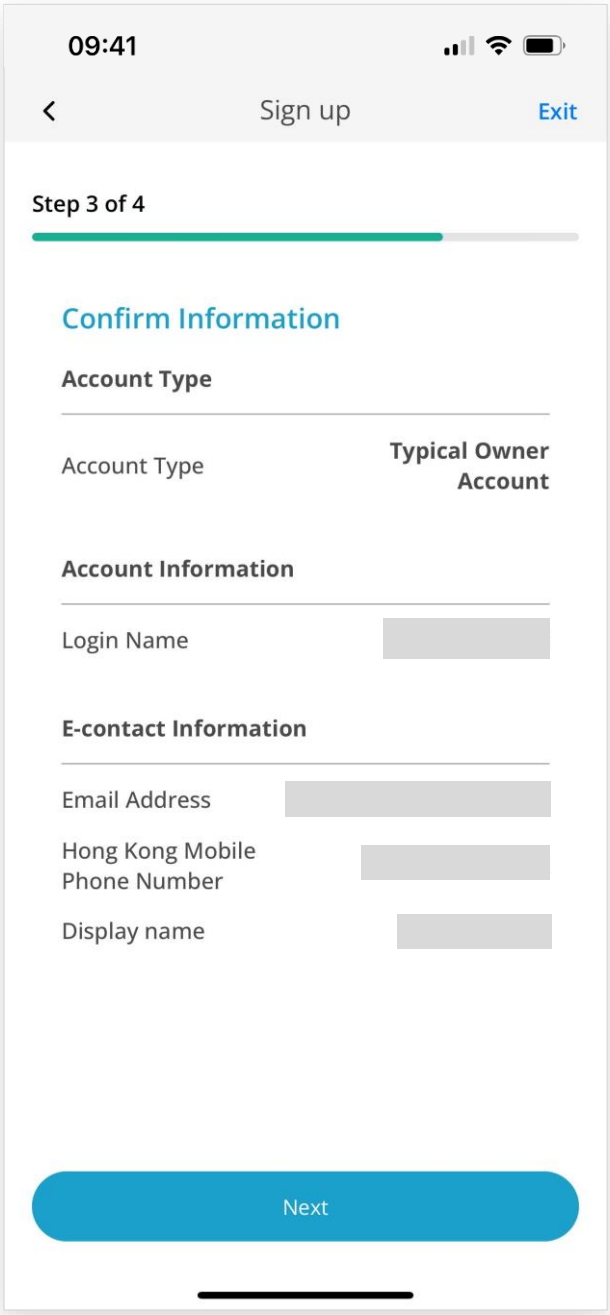


Note:

- ❑ This e-Contact can be different from the e-Contact registered in the Transport Department.

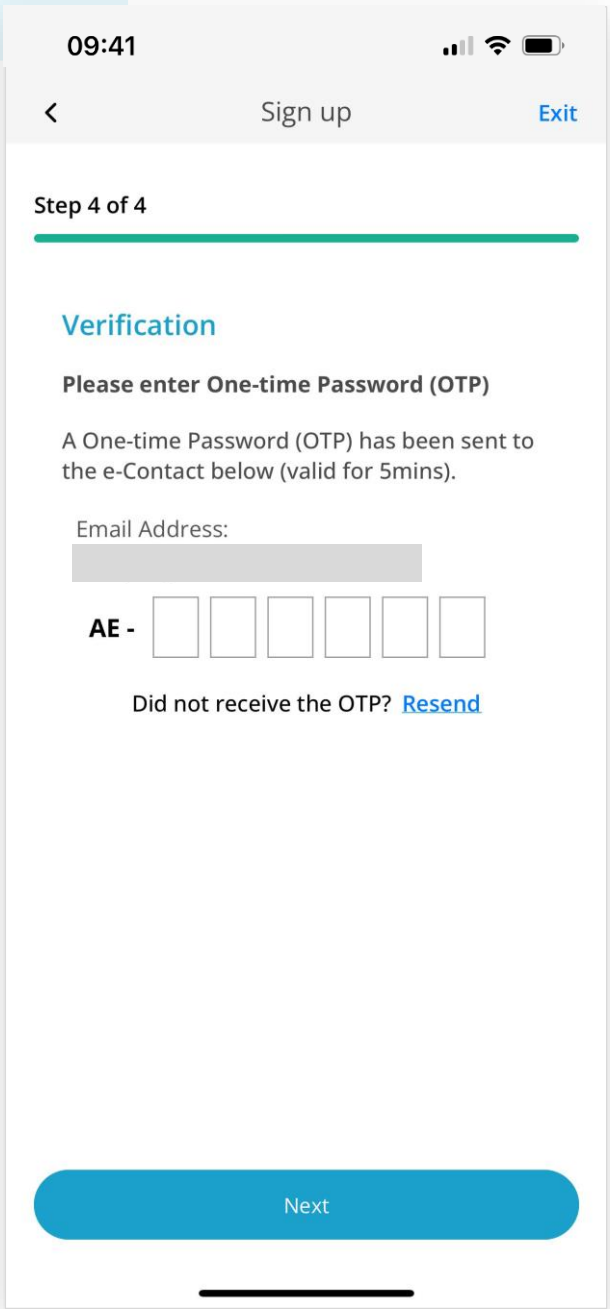
Step 6 :

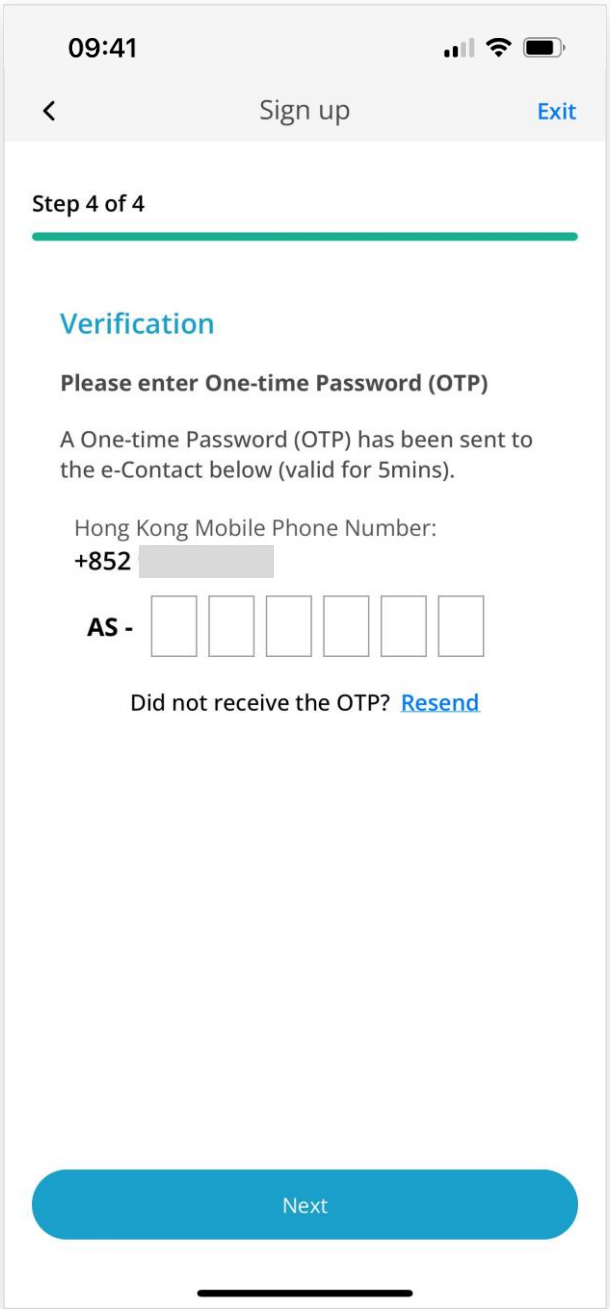
- ❑ Check the information. Then, click on “Next”



Step 7.1:

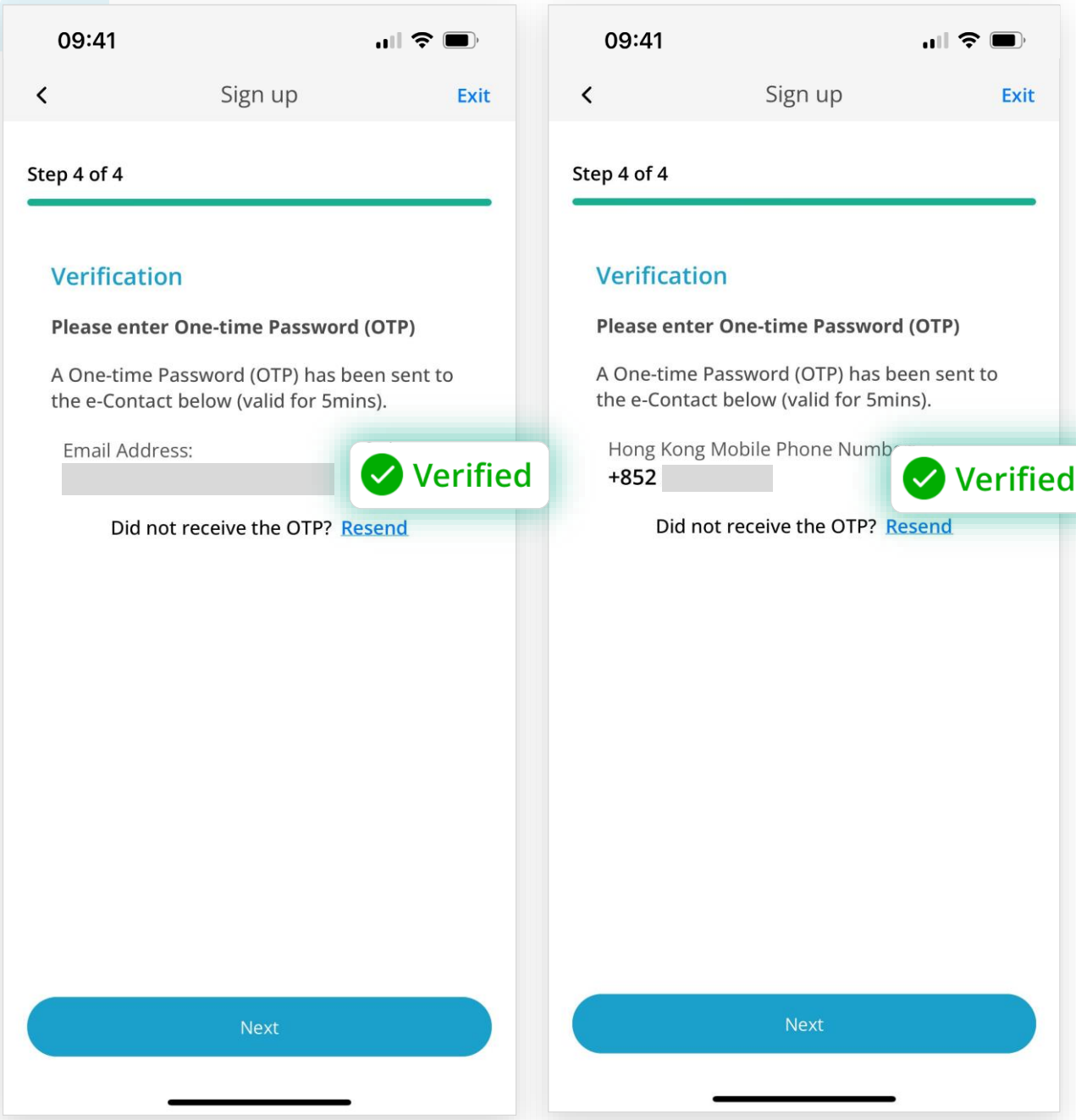
- ❑ A One-time Password will be sent to the e-Contact provided in step 5
- ❑ After receiving the message, enter the One-time Password





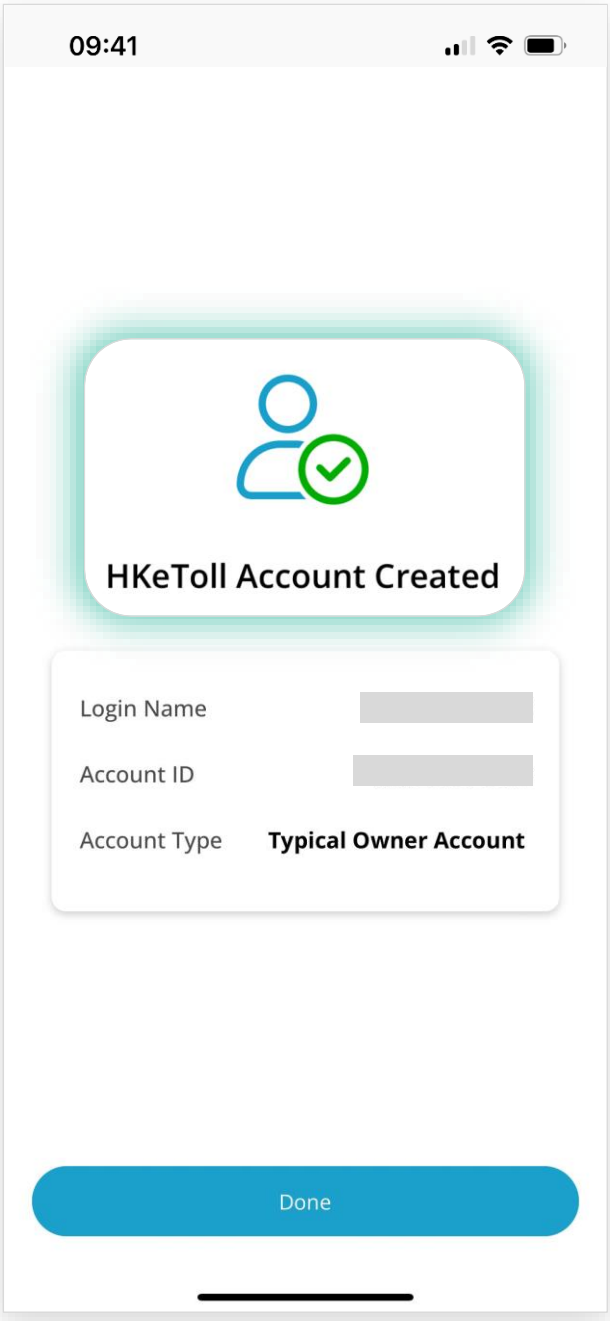
Step 7.2 :

- Upon successful verification, “Verified” will be displayed on the screen. Then, click on “Next”



Step 8 :

- Upon successful completion of the account registration, the “HKeToll Account Created” message will be displayed.



Note:

- If no vehicle is added to this account after a given period of time, the account will be cancelled.

HKeToll 易通行

Typical Owner Account

Vehicle Association

Add a vehicle which must have been

Associated with a Vehicle Tag

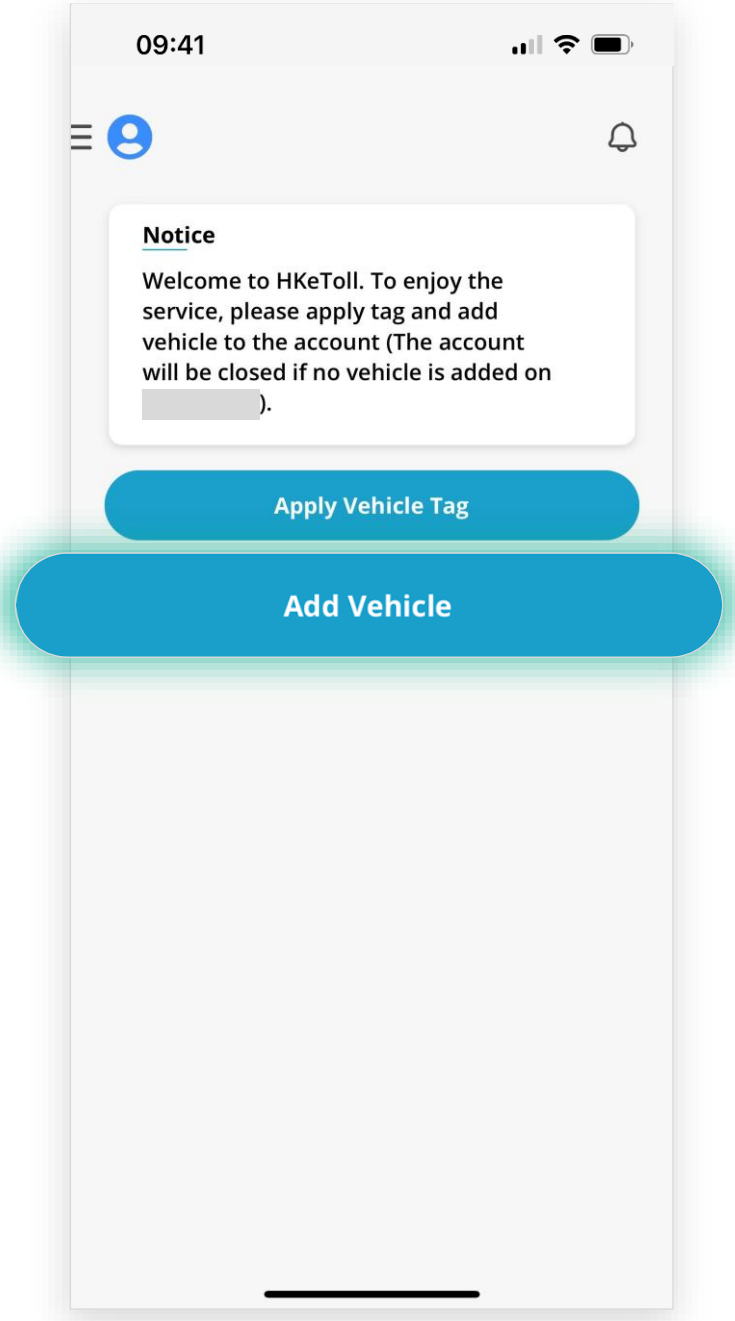
or

Applied for a Vehicle Tag

Typical Owner Account • Vehicle Association

Step 1 :

- ❑ Upon successful completion of the account registration, you will be directed to the home page
- ❑ Select “Add Vehicle” to associate a new vehicle



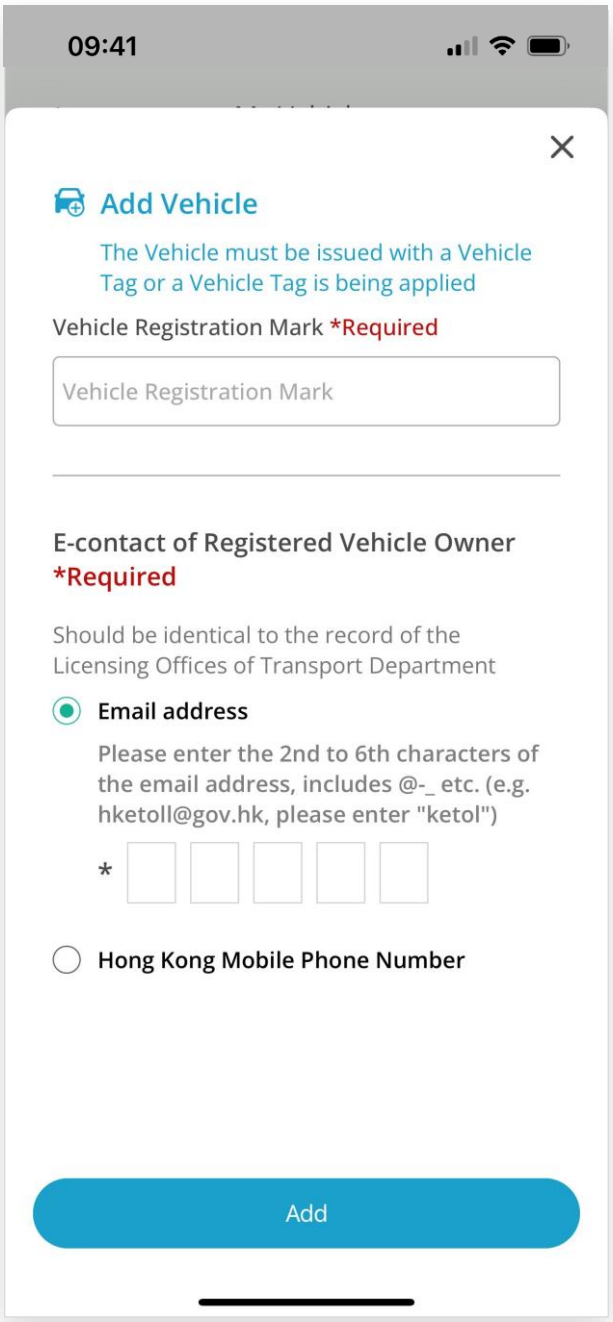
Note:

- ❑ The vehicle association steps for mobile app and website are similar

Typical Owner Account • Vehicle Association

Step 2 :

- Enter the Vehicle Registration Mark and the e-Contact of the Registered Vehicle Owner as registered in the Transport Department, and click on “Add”



or

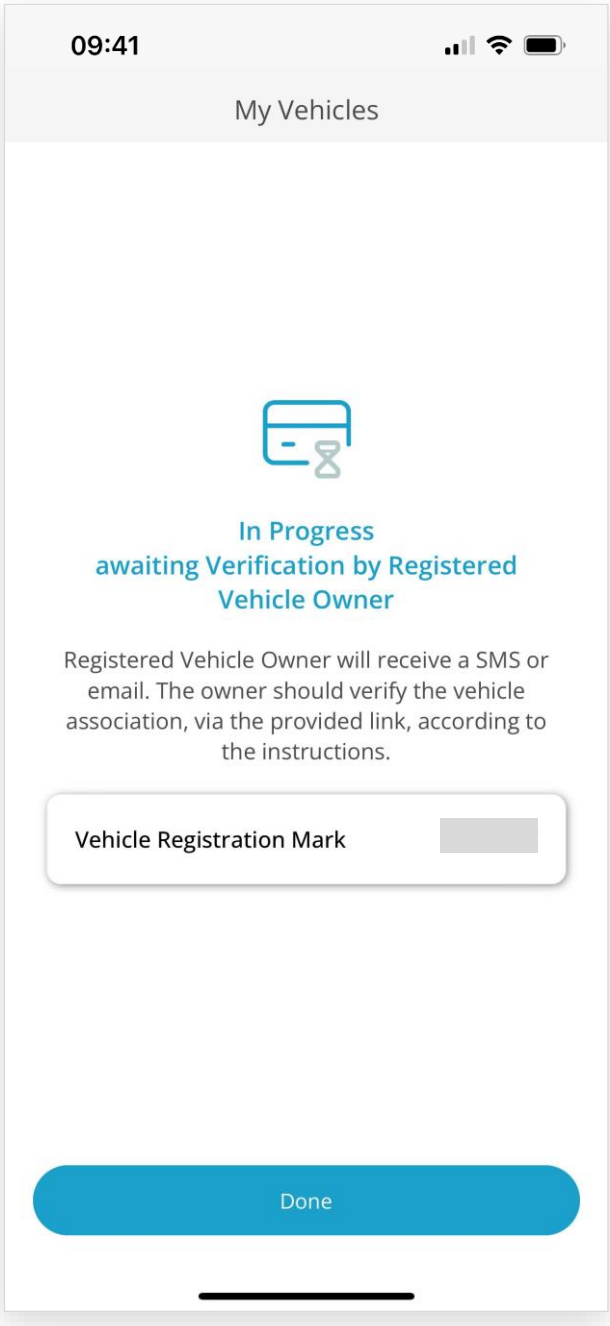
Note:

- A vehicle to be added must have been associated with a vehicle tag or applied for a vehicle tag

Typical Owner Account • Vehicle Association

Step 3 :

- A notification of "Confirmation of the Vehicle Association" will be sent to the e-Contact of the Registered Vehicle Owner when this page is shown on screen
- The status of vehicle association to the HKeToll account will be in progress, until the Registered Vehicle Owner accepted the vehicle association



Typical Owner Account • Vehicle Association

Step 4.1 :

- ❑ The Registered Vehicle Owner will receive a notification of "Confirmation of the Vehicle Association" through the e-Contact as registered in the Transport Department
- ❑ Please click on the link in the notification. You will be redirected to a web page. Please enter the verification code

SMS notification

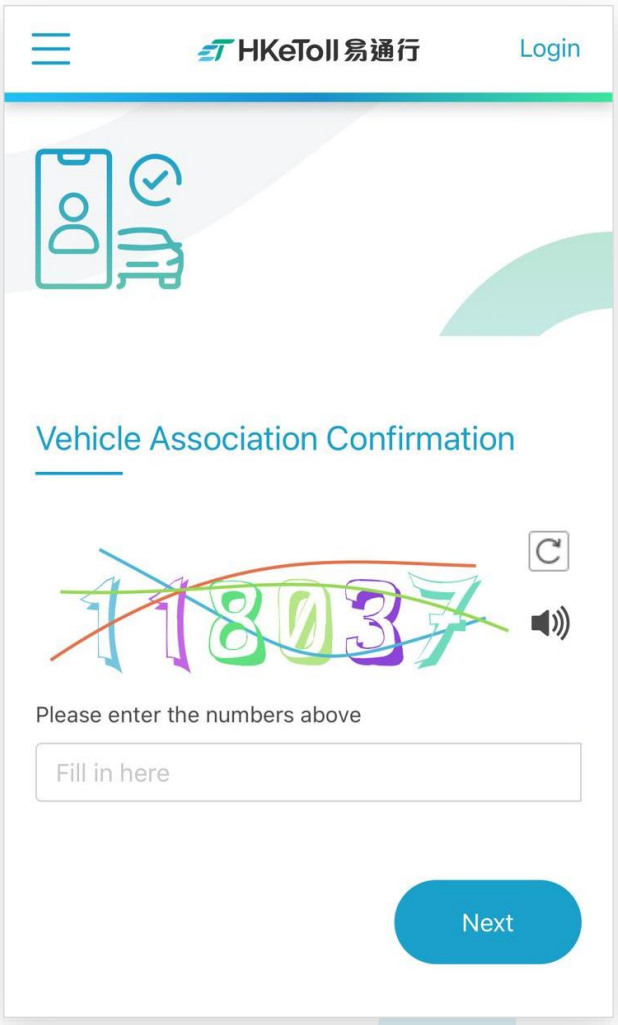
[HKeToll: linking a vehicle with an account] An HKeToll account holder (Account ID : [redacted]) has requested to associate a vehicle (Vehicle Registration Mark: [redacted]) with the account. Please visit https://[redacted]/a/VAcDxPSUwikWE78 to confirm the request. Otherwise, the request will be automatically cancelled.

OR

Email notification

Add Vehicle to your HKeToll account

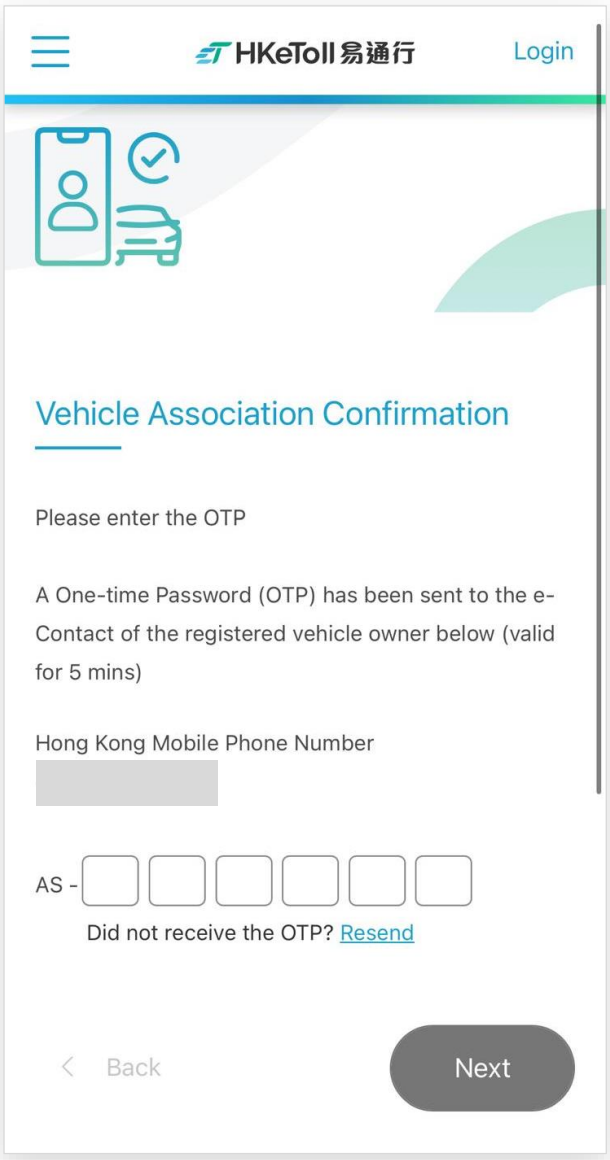
[HKeToll: linking a vehicle with an account] An HKeToll account holder (Account ID : [redacted]) has requested to associate a vehicle (Vehicle Registration Mark: [redacted]) with the account. Please visit https://[redacted]/a/VAcDHAaJWksc651 to confirm the request. Otherwise, the request will be automatically cancelled.



Typical Owner Account • Vehicle Association

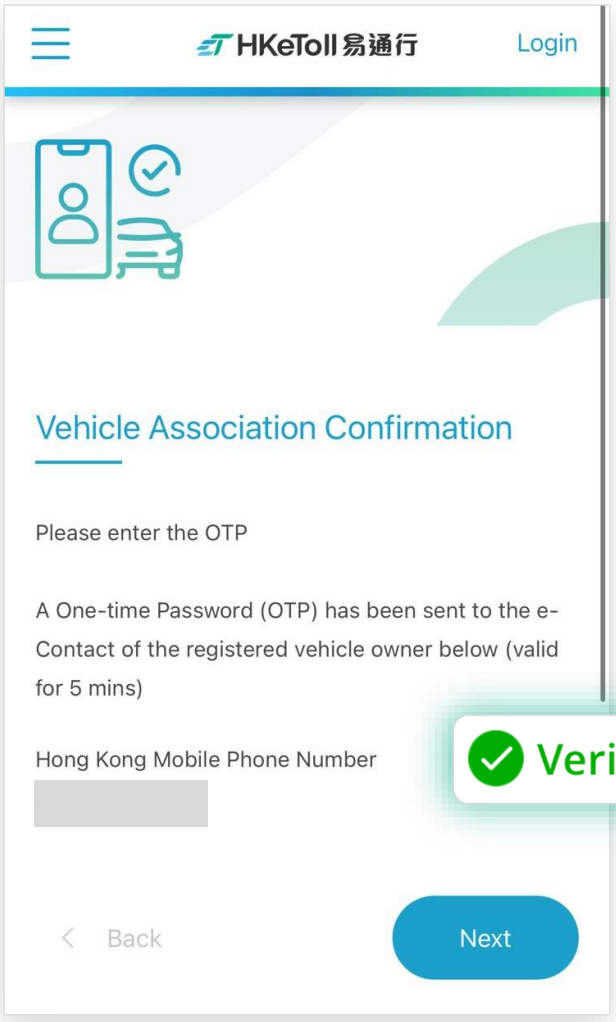
Step 4.2 :

- A One-time Password will be sent to the e-Contact of the Registered Vehicle Owner
- Enter the One-time Password



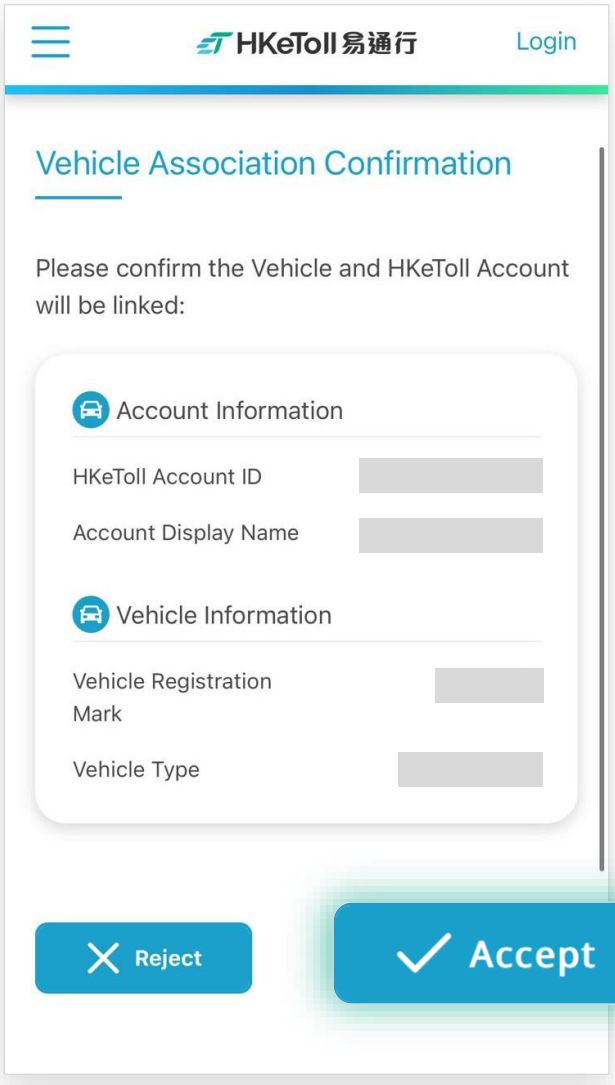
Step 4.3 :

- ❑ Upon successful verification, “Verified” will be displayed on the screen, then click on “Next”



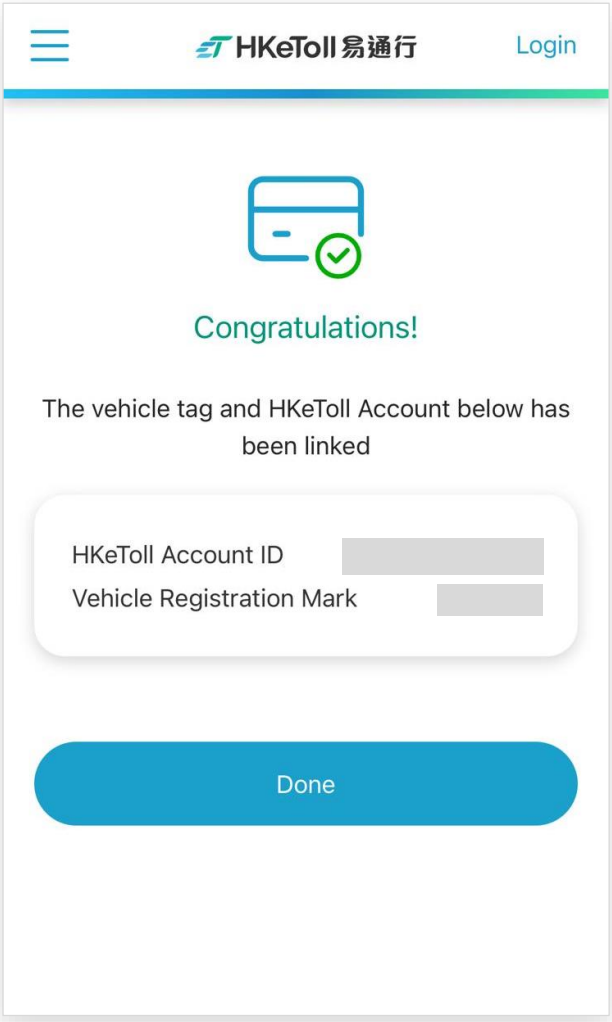
Step 4.4 :

- ❑ If the information is checked in order, click on “Accept”



Step 4.5 :

- Upon successful completion, the following screen will be displayed
- After account sign up and vehicle association, you may continue to
  - Associate other vehicles
  - Apply for a Vehicle Tag
  - Set up payment means



HKeToll 易通行

【Terms and Conditions and Personal Information Collection Statement】

Please refer to the Terms and Conditions and Personal Information Collection Statement of the HKeToll service.

HKeToll reserves the right to modify all contents without prior notice. The version on the HKeToll website shall prevail should there be any discrepancies. For the latest version, please refer to the HKeToll website www.hketoll.gov.hk.

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